

## **Consumer Warranty and Care & Maintenance**

**CONGRATULATIONS!** The outside of your new recreational vehicle is protected by durable fiberglass reinforced panels. With proper care and maintenance, your RV siding and roof will last for many years.

#### **EXTERIOR CARE & MAINTENANCE**

# Maintaining a Good Finish:

- Wash your RV with liquid detergents.
- If you wax the sidewalls, use and automotive cleaner or waxes and polishes recommended especially for fiberglass boats, showers and tubs. Follow directions on the container.

## **Restoring Gloss to the Finish:**

#### Materials Required:

- Mild detergent
- Soft cotton cloth
- Rubbing compound or polishing compound
- Automotive paste wax
- Mechanical buffer (optional)

### **Five Easy Steps:**

- 1. Wash with mild detergent and water.
- 2. Dry with clean, soft cotton cloth.
- 3. Apply cleaner, following the directions on the container.
  (If a buffer is available, substitute polishing compound for heavy duty cleaner and buff.)
- 4. Rinse with water and dry surface.
- 5. Apply automotive paste wax and follow the directions on the container.

**NOTE:** Versalit Exterior Fiberglass Composite RV Panels do not have to be waxed, but should be washed regularly to be covered under warranty. Waxing does help maintain the original beauty and luster of the sidewalls.



#### **LIMITED ONE YEAR WARRANTY**

For Owners That Have Purchased Units for Rental or Lease

This warranty issued by Stabilit America, Inc. to its customers for its Fiberglass Reinforced Panels is available only to the original purchaser of the vehicle.

**COVERAGE AND LENGTH OF COVERAGE:** Subject to the specific limitations listed below, Stabilit warrants that the FRP products will remain free of exposed fibers and will not rust, corrode, rot, or require refinishing or painting (normal pigmentation and UV degradation are expected) under normal conditions for a period of two (2) year from the date of the first retail sale or 20,000 miles, whichever occurs first.

**STABILIT'S COMMITMENT:** Stabilit is committed to provide warranty service for any of its FRP prouducts found to be defective.

- Stabilit agrees to remedy any defect covered under this warranty by electing, at Stabilit's option to repair, replace or refund the cost of the FRP product.
- Repair service can only be obtained after submitting an estimate and receiving pre-approval from Stabilit.
- In the case of repair or replacement of the failed parts, Stabilit agrees to pay the cost of reasonable parts and labor. Payment for repair will be made only after review and validation of submitted repair documentation and samples of the defective product.
- Parts are defined strictly as materials necessary to repair or replace the FRP panels.
- Stabilit shall not be liable for any transportation costs associated with this warranty.
- Stabilit's obligation under this warranty for any repairs, authorized or unauthorized, replacement or refund, shall not exceed the customer's price for the panel and reasonable parts and labor to repair, and shall exclude, without limitation, air fares, meals, lodging, pet care, car rental, discounts and any other incidental expenses.

#### THIS WARRANTY DOES NOT COVER:

- Damage to the panels resulting from vandalism, accident, or misuse, including direct impact to the panel or scoring of the panel, which impairs the surface integrity.
- Premature discoloration or fiber exposure caused by lack of care and maintenance recommended by Stabilit.
- Normal fading and discoloration caused by UV or chemical atmospheric conditions that are expected during the warranty period.
- Exposure to harmful chemicals.
- Non-original RV manufacturer installed parts.
- Surface blistering caused by water intrusion through the backside of the panels.
- Failure to follow Stabilit's instructions or recommendations on use and installation.
- Acts of God.

This warranty is the exclusive remedy against Stabilit and no other remedy, including incidental or consequential losses, shall be available. This warranty is in lieu of any other warranty and/or previous warranty, expressed or implied, including but not limited to an implied warranty of merchantability or fitness for a particular purpose. Any representations or promises inconsistent with, or in addition, to this warranty, are unauthorized and shall not be binding upon Stabilit.

**HOW TO OBTAIN SERVICE:** Telephone our RV Products Division at 1-800-238-5546 between 8:00 AM and 5:00 PM (CST) Monday through Friday, or write to:

VERSALIT RV PRODUCTS
A Division of Stabilit America, Inc.
Attn: Warranty Claims Department
285 Industrial Drive, Moscow, TN 38057